



## **Joseph N. Golubov Associates, Inc.** **Information Technology Services**

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Courtney Fairchild  
Global Services  
1401 14<sup>th</sup> St. NW, 3<sup>rd</sup> Floor  
Washington, DC 20005

Dear Ms. Fairchild,

We are very pleased to have been awarded our approved GSA Schedule and GSA Contract number. Thank you to all of your fine staff for turning a mammoth and tedious effort into a manageable and positive experience.

Matthew Thompson has proved himself to be a very knowledgeable, efficient and capable account manager. We appreciate his prompt and friendly responses to our various questions and requests. We were confident in Mr. Thompson's representation of our company to the General Services Administration as well.

We will recommend Global Services to our business associates as a professional company that excels in personalized customer service. We look forward to a continuing relationship with Global as the need for your services develops in the future.

Thank you again for your indispensable services in obtaining our GSA Contract.

Yours truly,

Joy Bastelli  
Operations Manager

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### **SERVICES**

- ◆ Multimedia Training
- ◆ Web Application Development
- ◆ Document Management
- ◆ Database Design / Development
- ◆ System Integration
- ◆ Technical Support
- ◆ E-commerce
- ◆ Web-based Document / Software Distribution
- ◆ Virtual Help Desk